



Gardens and outdoor space standards

Keeping your outside spaces tidy



Partnership • Respect • Pride
Realising the potential in our communities

As a Red Kite tenant, we want you to be proud of your home and the community you live in. This means keeping your garden and/or outside space in a tidy condition. It is also a condition of your tenancy and includes the following:

Grass to be regularly mowed



Bushes and hedges to be trimmed



Trees to be maintained



Paths, driveways and gardens to be kept clear of weeds and overgrowth



No rubbish to be stored in the garden



Fences to be in good repair



We will not accept...

Eyesores – such as cars in a poor condition, tyres, old white goods, mattresses or skips not removed.

Health and safety risks - such as dog mess, broken glass, unsanitary objects, piles of cigarette butts.

You must...

Keep all pets, such as dogs, securely and not allow them to cause a nuisance to neighbours or passers-by.

Get formal written permission from us for any out-buildings, sheds, patios, ponds, driveways – and you will need to keep these in good repair.

It is a condition of your tenancy agreement to keep your garden maintained. If we notice an untidy garden, then a member of our Experience Team will contact you to discuss what you need to do to bring it back up to standard.

We know that a garden can be a lot of work, so if you need help you can contact our Grounds Maintenance contractor, who will provide you with a quotation to do gardening tasks for you. For their details, please contact our Relationships Team (see details below). Please note that we do not do gardening work for free and it is your responsibility to keep your outside space in good order.

If you have any concerns about your garden or boundary, including any repairs such as broken walls or dangerous trees, please contact us on 01494 476100 or email contact@redkitehousing.org.uk.