



Volunteer: Development Panel

As someone who lives in one of our homes or who cares passionately about their local community, you have the best view of what's important to you and your neighbours when it comes to the work we do to your neighbourhoods. We want to make sure that any new development we are planning really does take into account the needs and priorities of our customers and offers best value.

We think that you are in prime position to help us do that by helping us make the right choices when we are looking at all aspects of a new development such as who the contractor is, designs, layouts, materials used as well as how our customers are consulted and engaged in the process. We need your help to support and where required challenge what we are doing to ensure that new development meets the needs of our customers.

What we need you to do...

You will need to work as part of a team to:

- Support the procurement process for development contracts
- Be involved in designing site layout plans
- Help shape internal layouts
- Have a say in materials used
- Take part in site visits to identify what is a good development
- Participate in the decant process
- Help us work out the best way of measuring performance and set the vision for how we do things in the future
- Hold us to account against the things we have promised to do which will be set out as our key performance indicators (KPIs)
- Help us to get the best value for money from the work being carried out

What you will get in return...

- A fantastic opportunity to develop your skills and improve your CV
- Free training and all the help and support you need to develop talents that can be used in many different jobs
- 'No holds barred' experience by working with our experts and picking up some of their knowledge along the way
- A chance to give something back to your community by acting as a tenant champion and ensuring that the needs and priorities of tenants are recognised
- A chance to really influence the way we shape future development
- A sense of purpose from the work you carry out
- The opportunity to have your views heard
- The ability to change the local environment for the better

Partnership • Respect • Pride
Excellent services for you and your community



What you need to be interested in...

- New housing development and regeneration
- Improving communities and making a difference
- Improving the lives of others
- The built environment

As a person you will...

- Live in one of our homes or care passionately about your community
- Have an eagerness to learn
- Make the most of training opportunities
- Love working as a team
- Have courage to challenge and support others
- Be confident to contribute in meetings
- Believe in our values and live up to our behaviour standards
- Want to deliver quality new housing

Your commitment to us will be to...

- Come to meetings (roughly once a month)
- Come to training sessions
- Read reports before meetings and come prepared with comments
- Carry out site visits
- Get involved and stay committed

Our commitment to you will be to:

- Support you to develop your skills and knowledge through a variety of training opportunities
- Give you regular feedback to help you be as effective as possible on the panel
- Listen to your views

To apply for the role...

...all you need to do is fill out our [Volunteer Application form](#), telling us why you would like to be a volunteer.

Volunteering is free - we'll make sure you aren't out of pocket and will cover reasonable expenses - but the return you get is priceless...so go on, why not give it a go?!