Welcome!

Red Kite Community Housing

Welcome!

Hello and welcome to Red Kite.

As a leaseholder of Red Kite, you can help us build an organisation that provides the best possible services for you and your communities. We pride ourselves in being truly tenant-led, which means tenants and leaseholders inspire and influence the design, delivery and outcome of everything we do. There are lots of ways you can play your part in this, whether it's just by filling in a simple questionnaire or becoming a member of our Board. However you can help, we would like to hear from you.

Some of you will have lived in your homes for some time, others will be new to the area and it is important that each of you knows what you are responsible for as a leaseholder, what we're here to help with and what we expect from you. Your lease will give you more detailed information and should be read alongside this document.

This pack provides you with lots of useful information about paying your service charges, repairs and maintenance, getting involved and much more.

To keep up-to-date with what's happening, look out for your quarterly Red Kite News. Our tenant and leaseholder editorial panel make sure it's full of the latest news, as well as useful tips and information about what goes on in your neighbourhoods. Visit our website too and join us on Facebook and Twitter.

We hope you enjoy living in your home.

Best wishes

Jennie Ferrigno
Chairman of Red Kite Community Housing
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