Press release

24th March 2025

For Immediate Release

Tenants take first steps into digital world at successful training session

On Thursday 20th March, Red Kite Community Housing held their fourth digital training session which was designed to equip tenants with the essential skills to navigate the digital world confidently.

Led by **Sanjay Sivia**, Red Kite's Digital Engagement Specialist and **David Bagley** from Age UK, the event attracted 10 tenants and covered a range of topics from setting up an email account, to using video calling platforms.

Two of Red Kite's tenant volunteers, Ron and Ajmal also came along to help, which was appreciated by everyone.

One of the most popular parts of the session was demonstrating their website. They walked tenants through the site, showing them how to access important information. They also introduced the live chat feature, allowing them to speak directly with a member of staff. Additionally, tenants were shown how to easily report a repair online.

Sanjay Sivia said: "It was heart-warming to see how much our tenants appreciated the session. My goal with these sessions is to inspire our tenants to take their first steps into the digital world and highlight the benefits."

Ends

Notes to editor:

More about Red Kite:

- Red Kite Community Housing is a tenant-led, not for profit, charitable housing organisation that was formed on 12 December 2011
- Red Kite owns and manages more than 6,500 homes in the Wycombe district and surrounding area
- Red Kite's mission is building communities where people want to live, with tenants and leaseholders at the heart of everything we do
- We have a vision to have an outstanding reputation for customer care, quality of service and value for money.